

Level 2 BTEC CCTV (PSS) Operators course

Watching people on CCTV is a highly emotive subject. Recently, the media and senior police officers have reported that the effect of CCTV on solving crime and bringing offenders to justice is negligible with reports saying that only 5% of crime is being solved by reviewing CCTV evidence.

How can this be when the UK accounts for 25% of the CCTV camera systems deployed in Europe? Simple really, we believe the reports are correct. Many CCTV operators are not proactive in their use of the systems they work on and fall into the reactive category of operator.

Many system owners are unaware of the management process that needs to be in place in order to ensure that any evidential footage can be admissible in a Court. Having a picture showing crime taking place does not automatically mean that those pictures are admissible in a Court of Law. Many background systems and processes need to be in place in order to satisfy legislative requirements. Paying thousands of pounds to install a system only to find that when you need it it is not admissible is a waste of your money.

We can provide full operator as well as management training and advise on best practice to ensure your system is as effective as it possibly can be. Remember CCTV is only an aid to security.

This course is designed to provide the information needed to allow an individual to gain a basic knowledge of CCTV (PSS) Operations thus allowing that individual, on successful completion of the course to apply for an SIA (Security Industry Authority) License.

Entry requirements

Each candidate MUST produce ID in line with SIA requirements. Any candidate who cannot satisfy the ID requirements will be unable to continue the course. Each candidate will also complete a Basic Skills Agency literacy assessment in line with awarding body and SIA recommendations. The idea of the assessment is to find the literacy level each candidate is at in order to give assistance throughout the learning process. The course content has been assessed as suitable for anyone gaining Level one in Basic Literacy.

Course structure

The Course is divided into 3 Units.

Unit 1 is entitled “**Working in the Private Security Industry**” and covers the following core subjects over the first 1.5 days of the course:

- Know the purpose and main features of the private security industry

- Understand the legislation that is relevant to people working in the private security industry

- Know how to maintain Health and Safety in the workplace

Know how to apply the principles of fire safety
Know how to deal with non fire related workplace emergencies
Understand the principles of effective communication and customer care in the private security industry

Unit 2 is entitled “**Working as a CCTV Operator**” and covers the following subjects over the the next 1.5 Days.

Understand CCTV Codes of Practice, Operational Procedures and Guidelines.
Understand relevant legislation and how it impacts on CCTV Operations.
Understand the roles and responsibilities of the CCTV operator and other CCTV staff.
Understand the characteristics of a CCTV system.
Understand how to make effective use of CCTV equipment.
Understand emergency procedures in the CCTV control room.

Unit 3 is entitled “**practical operation of CCTV equipment**” Unit 3 is conducted on the final day of the course and covers the following areas:

Be able to operate CCTV equipment.
Be able to demonstrate operational use of a CCTV system.

Assessment method

Units 1 and 2 are assessed by means of 2 (1 for each unit) multiple choice question papers each paper consists of 20 questions. The time limit for the completion of each paper is 30mins. **Unit 3** is assessed by means of a practical assessment run by the instructor.

Pass marks

Unit 1 and 2 have a 75% pass mark (15 out of 20 each paper) Unit 3 has no formal score; however certain criteria must be met in order to show that the candidate is capable of putting into practice all the information given.

Course duration

4 Days.

How much does the course cost?

From £250 per person incl Vat (Inclusive of Exam fees)