

Level 2 Door Supervision

This qualification changes on the 01 June 2010 when Physical Intervention will be added into the syllabus. The qualification will also become modular in line with changes to the other security guarding courses.

This course is designed to provide the information needed to allow an individual to gain a basic knowledge of Door Supervision thus allowing that individual, on successful completion of the course to apply for an SIA (Security Industry Authority) License.

Entry requirements

Each candidate MUST produce ID in line with SIA requirements. Any candidate who cannot satisfy the ID requirements will be unable to continue the course. Each candidate will also complete a Basic Skills Agency literacy assessment in line with awarding body and SIA recommendations. The idea of the assessment is to find the literacy level each candidate is at in order to give assistance throughout the learning process. The course content has been assessed as suitable for anyone gaining Level one in Basic Literacy.

Course structure

The Course is divided into 2 parts.

Part 1 is entitled “**Roles and Responsibilities**” and covers the following core areas over the first 2 days of the course:

- Role and Responsibilities
- Behavioural Standards
- Equality and Diversity
- Civil and Criminal Law
- Arrest
- Licensing Law
- Drug Awareness
- Searching
- Health and Safety at Work
- Emergency Procedures
- Recording Incidents and Crime Scene Preservation
- Emergencies
- Communications and Reporting

Part 2 is entitled “**Communication and Conflict Management**” and covers the following core areas on the last day of the course:

- Recognising and Avoiding Conflict
- Self Awareness
- Customer Care.
- Communication
- Reducing Conflict
- High Risk Conflict
- Problem Solving
- Learning from Conflict

Assessment method

Each of the two parts is assessed by means of multiple choice question papers.

Part one assessment consists of 40 multiple choice questions answered in 1 hour. The test is taken at the end of day 3 Part two assessment consists of 40 multiple choice questions answered in 1 hour. The test is taken at the end of day 4

Pass marks

Part one has a 77% pass mark (31 out of 40 correct) Part Two has a 77% pass mark (27 out of 35 correct)

Course duration

4 Days.

How much does the course cost?

From £175 per person incl Vat (Inclusive of Exam fees)