

Level 2 Security Guarding

This course is designed to provide the information needed to allow an individual to gain a basic knowledge of security guarding thus allowing that individual, on successful completion of the course to apply for an SIA (Security Industry Authority) License.

Entry requirements

Each candidate **MUST** produce ID in line with SIA requirements. Any candidate who cannot satisfy the ID requirements will be unable to continue the course.

Each candidate will also complete a Basic Skills Agency literacy assessment in line with awarding body and SIA recommendations. The idea of the assessment is to find the level each candidate is at in order to give assistance throughout the learning process. The course content has been assessed as suitable for anyone gaining Level one in Basic Literacy.

Course structure

The Course is divided into **3 Units**.

Unit 1 is entitled **“Working in the private security industry”** and covers the following core areas over the first 1.5 days of the course:

- Know the purpose and main features of the private security industry.
- Understand the legislation that is relevant to people working within the private security industry.
- Know how to maintain Health and Safety in the workplace.
- Know how to apply the principles of fire safety.
- Know how to deal with non fire related emergencies.
- Understand the principles of communication and customer care within the private security industry.

Unit 2 is entitled **“Working as a security officer”** and covers the following core areas during the next 1.5 days of the course:

- Understand the role of a security officer within the private security industry.
- Understand the importance of, and reasons for, patrolling.
- Understand how to control access to and egress from a site.
- Understand basic search procedures.
- Understand the purpose and function of different types of technology, security and monitoring systems in the security environment.
- Understand the law and its relevance to the role of a security officer.

Understand the importance and purpose of reporting and record keeping.

Unit 3 is entitled “**Conflict management for the private security industry**” and covers the following areas delivered on the last day of the course:

Understand the communication skills and knowledge of conflict management appropriate to their role.

Understand how to recognise assess and reduce risk in conflict situations.

Understand how to communicate effectively in emotive situations and de-escalate conflict.

Understand how to develop and use problem solving strategies for resolving conflict.

Understand good practice to follow after conflict situations

Assessment method

Each of the 3 Units is assessed by means of a (1 for each unit) multiple choice question paper.

Each of the 3 assessments consists of 20 multiple choice questions answered in 30mins (each paper) The tests are taken at the end of day 2 (Unit 1) The end of Day 3 (Unit 2) and the end of Day 4 (Unit 3)

Pass marks

Each unit has a 75% pass mark (15 out of 20 correct)

Course duration

4 Days.

How much does the course cost?

From £200 per person incl Vat (Inclusive of Exam fees)